Provider Summary of Rural Health Clinic (RHC) Engagement Meeting 1/9/2020

Welcome Message and Meeting Etiquette (Slides 1-4, Time 00:00:00-00:01:59)

- Introductions
- 2020 Meeting Schedule
- Agenda
- Next meeting March 5, 2020 12:30pm-1:30pm

RHC Identified Issues (Slide 5, Time 00:01:59-00:09:40)

Prior Authorization Issues

 Certain services, such as CT scans, require prior authorization to bill. However, prior authorization should not impact RHCs.

RAEs denying Short Term Behavioral Health Claims (STBH)

Contact Brooke Powers (<u>brooke.powers@state.co.us</u>) if you have issues with your RAE.

Telemedicine

• RHCs can only bill for telemedicine services when they are the remote site host. RHCs cannot bill for telemedicine services as the distant site provider.

RHC Rates Issues Overview (Slide 6, Time 00:09:40-00:10:18)

Two categories of issues

- Formalize current rate setting processes, or
- Create new rate setting processes.

In certain situations, we must decide to keep the current process and formalize it, or create a new process.

Prospective Payment System (PPS) Rates (Slide 7, Time 00:10:18-00:12:03)

New Processes Needed

• Change in scope PPS rate adjustment process

Processes to Formalize

- PPS rate setting for new hospital-based RHCs
- PPS rate setting for new freestanding RHCs

Anticipated Resolution Date: 2020

PPS Decisions to Make (Slide 8, Time 00:12:03-00:17:35)

- 1. How do we calculate PPS rates if a change in scope has occurred?
- 2. Do we want to make any changes to the current PPS rate setting methodologies?

Alternative Payment Methodology (APM) Rates (Slide 9, Time 00:17:35-00:19:48)

New processes Needed

- Update freestanding RHC APM rates using more current costs instead of the Medicare UPL rate
- Determine whether we want to change the current hospital-based RHC APM rates and reconciliation process

NOTE: These are both optional, additional discussion is needed before implementation.

Processes to Formalize

- APM rate setting for hospital-based RHCs
- APM rate setting for freestanding RHCs

Anticipated Resolution Date: 2020

APM Decisions to Make (Slide 10, Time 00:19:48-00:23:01)

1. Do we want to make any changes to the current APM rate setting methodologies?

Managed Care (Slide 11, Time 00:23:01-00:24:24)

New Processes Needed

Managed Care Accuracy Audit Reports

Processes to Formalize

N/A

Anticipated Resolution Date: 2020

Anticipated Resolution Date. 2020

Managed Care Decisions to Make (Slide 12, Time 00:24:24-00:25:36)

1. When do we go-live with the Managed Care Accuracy Audit Report process?

Questions, Comments, and Solutions (Slide 13, Time 00:25:36-00:32:11)

- Managed Care Accuracy Audit clarification
- Attachments not appearing for download Meeting materials were uploaded during the break between Rural Health Clinics and Rural Hospital to the <u>Rural Community Webpage</u>.